

Tuesday, June 13, 2023
[Draft Version]

Prior to the formal meeting, there was a 30 minute video social beginning at 7:00 p.m. Feedback was positive and the Board consensus was that it should be continued in the future. David Lumian opened the formal meeting at 7:30 p.m. The published agenda which also formed the general format for the minutes is in Appendix A.

Attendance. Attendance was taken from the video logins. **BOD Present:** Hunter Branstetter, Suzanne Britt, Beverly Cosslett, Pam Dillon, Dan Henderson, Kenny Kasperbauer, Robert Kauffman, Anna Levesque, Dave Lumian, Risa Shimoda, Jack Wallace, Andrea White.

BOD Not Present: Thom Crockett, Jerry Dunne, Zach Lokken,

Staff Present: Beth Spilman.

Other Attendees: na

Approval of the April minutes was deferred to the end of the meeting.

STAFF REPORTS AND UPDATES

The staff reports are provided in Appendix B. No additional comments were necessary. Beth fielded questions from the group.

BOD COMMITTEE UPDATES:

<u>Properties Committees.</u> Beth noted that since Jerry Dunne was officiating at an Olympic contest, there was no formal report.

<u>Grievance Committee</u>. As noted, Jerry Dunne was officiating at an Olympic contest. There was no formal report. Hunter provided an update. He noted that there were four grievances in various stages.

Finance Committee. Suzanne Britt indicated that the Finance Committee report would be meeting in the next several weeks and that the audit was planned for July.

<u>Competition Council.</u> Dan Henderson provided the Competition Council report. He noted that they were planning to meet next month.

<u>Regional Activity Council</u> (RAC). Andrea White provided an overview of the RAC's activities. She indicated the litany of successful activities that they had completed recently. Both Dave and Beth complemented her on the success of the committee's activities.

<u>SEIC</u>. Ann Levesque provided the report from SEIC. There were no formal action items. She noted that the executive committee is meeting once a week. One grievance has been forwarded to the Grievance Committee and they are anticipating a proposal from Robin.

DISCUSSION AND BUSINESS ITEMS:

RAC Operating Policies and Procedures (Appendix C). There was a discussion of the RAC Operation Policies and Procedures. There were some questions regarding its organizational structure. A motion was made and seconded. The motion passed. No modifications were made to the document.

Motion 2307: To approve the RAC Operating Policies and Procedures. [Disposition: motion passed; one nay vote]

<u>BOD In-service Training and Outreach</u>. (Appendix D). There was a discussion regarding the need for and benefits of in-service training for the BOD. The BOD was supportive of the proposal. No motion was made. Beth would bring forth a proposal.

<u>U.S. Performance Center</u>. The ACA has received a proposal for funding and services support from the U.S. Performance Center in Charlotte, NC. A committee was formed to further evaluate the proposal. There was a discussion with included its impact on Oklahoma City. A committee was formed to evaluate the proposal. Committee members included Hunter Branstetter, Kenny Kasperbauer, Pam Dillon, Anna Levesque, Dan Henderson, Risa Shimoda, Jack Wallace, Zach Lokken, Thom Crockett and Suzanne Britt.

<u>Strategic Plan</u>. Beth indicated that they needed to develop a system to track the progress made on the strategic plan. There was general agreement that this was needed.

Nomination Committee. Beth reminded the Board that we should form the Nominating Committee very soon using the guidelines in our new bylaws.

<u>Fall In-Person Meeting</u>. Dave Lumian indicated the next two meetings.

Next Meeting: August 16, 2023 at 7:30 p.m.

Fall In-Person Meeting: 1st weekend in October in Georgia

April Minutes. The Secretary noted that the version distributed with the agenda was not the most recent version of the minutes. Subsequently, there were several minor edits made to the document. A motion was made to approve the minutes as amended. It was seconded. The motion passed.

Adjournment. A motion was made and seconded to adjourn. The motion passed.

Respectfully Submitted,

Robert B. Kauffman

Secretary

American Canoe Association Board of Directors Meeting Agenda

June 13, 2023

Appendix A

Welcome and Approval of Meeting Minutes: Dave Lumian (5 minutes)

Staff Updates: Beth Spilman (10 minutes)

Because the staff updates were provided in advance, we will only spend a few minutes answering questions.

Committee Updates: (30 total minutes; 5 minutes each)

Properties - Jerry Dunne Grievance - Jerry Dunne Finance - Suzanne Britt

Competition Council - Dan Henderson

Regional Activity Council - Andrea White

Safety Education & Instruction Council - Anna Levesque

Discussions:

Regional Activity Council proposal re: Operating Policies and Procedures - Andrea White (10 minutes)

BOR Inservice Training and Outreach - Robert Kauffman (10 minutes)

US Performance Center proposal - Beth Spilman (15 minutes)

Strategic Plan - Beth Spilman (10 minutes)

Fall In-Person Meeting - Dave Lumian (2 minutes)

American Canoe Association Board of Directors Package

Appendix B

STAFF REPORTS

June 7, 2023

As always, the staff has been very busy since our last meeting. I hope you will enjoy reading about their activities and accomplishments. Nate Humberston has left the ACA (and his other two part time jobs) to take a full time position with a software company in San Diego. He will continue to train for the World Championships and the Pan American Games, so he will not be a stranger. Azusa Murphy has replaced Nate as the Athlete Safety and Compliance Manager. Sheppard McVey, a rising college senior, is interning with us this summer and will support many staff members.

I'm happy to report that membership revenue continues to outpace 2022 and exceeds budget whereas our expenses are below budget. The 2022 audit is almost complete (I am reviewing the draft report) and the filing of our 990 will follow the completion of the audit. I am thrilled to share the proposal from the US Performance Center with you as part of this board package and look forward to discussing it at our meeting on Tuesday.

Kelsey Bracewell - Safety Education & Instruction Department

The current two USCG grants are on schedule and going exactly according to budget. The digital marketing campaigns for each project have been initiated and have each seen significant impressions and engagement within the first full week of their respective campaigns. In addition to tracking the campaign engagement data, we are tracking conversions which include: taking the online course, clicking through landing page to learn about membership benefits of contacting a staff member, join/renewing, or subscribing to the ACA newsletter (available for non-members to subscribe without becoming a member yet).

For the FY 2023-2024, the USCG released their grant competition several months late which pushed the grant writing season uncomfortably close to busy paddling season. Two notable new changes have been made to their competition: they will accept a maximum of four proposals per organization, and the funding request must fall between \$50,000 and \$250,000 per proposal. The SEI Department authored four proposals:

- 1. Scan If Found QR Code Sticker Program
- 2. Nationwide hosting of Community Paddlesports Leader (CPL) courses
- 3. National Paddlesport Safety and Leadership Steering Committee formation and work
- 4. Expansion of free PSF online course to include three modules about:
 - a. Flatwater self and assisted rescue techniques for entry level paddlers
 - b. Paddlecraft angling
 - c. Nautical rules of the road
 - d. All three of these would be translated into Spanish as well

The date that the USCG has indicated they'll make funding announcements is 8/31/2023.

Lastly, the SEI Department has begun work on a handful of new projects: continuing the SEIC monthly newsletter (began in December 2022), initiated revised procedures for billing of SEIC dues for brand new instructors, brainstorming outreach plan for assessment/PSF/TL participants (not instructors), and the curriculum formatting project was delegated to a contractor for further refinement and presentation to the SEIC Discipline Committees.

2023 - Instructor Revenue

January	\$15,940
February	\$19,805
March	\$24,284
April	\$27,260
May	\$31,595

2023 - New Instructor Certs Each Month

January	34
February	50
March	66
April	102
May	204

Kaycee Maas - Communications, USCG Grant support

Summer Solstice Celebration

- 21 events have been organized as a part of the SSC
 - O 18 public / 3 private
 - O Over 700 stickers requested so far
 - O Events organized in 19 different states, 2 different countries
- Media Kit available for further promotion
 - O Has been sent to State Directors and Board Members (thank you Andrea and Dave!)
 - O Flyers from the Media Kit have been given to Jed and Steve to distribute to coaches
- Essay & Photo Contest
 - O Will bring in content to be shared throughout the year
 - O Will allow us to better engage with our audience
 - O Great prizes available! Be sure to spread the word!

Newsletter

• Continued elevated engagement since changing the newsletter format

• Emphasis ACA's policy efforts in response to Strategic Plan survey

Social Media

- Facebook Post Engagement (likes, comments, shares) up 13.6%
- Instagram Post Engagement (likes, comments, shares) is up 38.3%
- Instagram post engagement statistic aided by post collaboration with @officialusacanoekayak and current instructor of the month award recipients (posts being shared from both accounts)

Michelle Flynn - Membership

Membership numbers are increasing slightly. In May of 2022 we had 15301 Individual members and 16,355 including Clubs, Organizations, and event members. At the end of May 2023, we had 15,909 individual members, and 17,056 including clubs, organizations, and event members 17,056. That is an increase of 4% over last year at this time. From a revenue perspective, May was our highest membership revenue month in the past 4 years.

In April of 2023 we had 492 brand new members sign up to be ACA members and in May 2023 the ACA had 798 new members join. It is great to see all of the new members of ACA.

Just so you are all aware, our members are contacted multiple times prior to this point, the month after their due date, about their renewal. I am currently exploring ways to increase this retention and have our members renew on time.

Kristal Pastell - Insurance

April and May have been very busy for PACs, Affiliates, and Instructors. Sanctioning fees in April were over \$1300 and in May over \$2000. Additional insured revenue was over \$1000 in both April and May. Event memberships had a bit of a dip from April (\$\$13,274.00) to May (\$7,805.00) but both were higher than this time last year. Clubs event organizers are very happy with our recent change in procedures with requesting insurance. We are continuing to work on how to improve our relationships with other organizations such as the OLG program.

Lily Otu - Diversity, Equity and Inclusion

The LEAD initiative has been active in both Tampa and Austin. We have 8 participants signed up and 3 mentors from the lowa group assisting in Tampa. For Austin we have two mentors and are still building the roster. In addition, a workshop on giving and receiving feedback, the first of four trainings will be ready to pilot to staff at the end of June and ready to deliver to ITE's for the fall. Jordan Taylor and Lily welcome the Board to participate in the 90 minute training series at some point. The Summer of Understanding series will also be launched to encourage intercultural dialogue and promote understanding within our community.

Jed Hinkley - Competition, Slalom

I have begun working on Fundraising, and am currently creating a plan that will include an online fundraiser, an in-person fundraiser, and a potential third ask of ACA members to support youth

engagement in Paddle Sports. A generous donor has agreed to cover the cost of Worlds Uniforms for athletes, as they were having to buy their own previously.

I am working on organizing Slalom Age Group Nationals with Montgomery Whitewater, and just sent out the registration. I continue to seek partnerships with companies, communicate with Parents and clubs, and am supporting Junior Worlds Logistics as well, in addition to other tasks.

Brett Mayer - Stewardship and Public Policy

Brett will be devoting four weeks this summer to full-time work. He will be in-office June 11th through June 16th and again at the end of July. His work will focus on moving several key projects forward in support of our strategic plan.

The list of summer projects provides an update on key initiatives.

• Pilot Program for How Paddlers Pay Into the System

One of our central regulatory policy issues relates to how paddlers pay into the system to support infrastructure, access, law enforcement, and search and rescue programs. We have been in conversation with the Virginia Department of Wildlife Resources for more than a year, Tom Guess and Stacey Brown, and they are very interested in partnering with the ACA to come up with a pilot program in Virginia.

Learning Management System Review

Learning Managment Systems go beyond our current CMS. This is relevant to policy work, particularly related to legislation that might mandate paddle sport education in different states. We need to make sure we have the right tools in place to make our curriculums available. Yes, we have the online PSF course, which we created with a substantial grant from the U.S. Coast Guard, but there may be a need for tools that are more sophisticated. There are a few specific notes below that outline this work further.

- **1.** Beth has been looking into Learning Management Systems with Drew Story (a competition volunteer and Project Manager for Patagonia) and Brett may join this effort as one of his summer projects.
- 2. Module for on-land portion of certification for civilians
- **3.** Module for already certified instructors for how to teach this program

Volunteer RAC Training Resources

In order to strengthen our grassroots policy work, we need to provide our volunteers with the best available resources. This summer, Brett will explore how we might use our current CMS to create a module-based volunteer training program.

All resources are living and breathing resources. One focus is how we get all of these to the point where they can be most useful. We should not need to write any new content for volunteer resources.

Potential Tools, Links, and Ideas

- Congressional Management Foundation Policy Training Webinar
- Loom (Educator video software) Based Training Modules instead of recorded Zoom Sessions

NASBLA Conference Planning

The September NASBLA Conference is a real opportunity for the ACA to re-engage and strengthen our policy efforts. Robin took the lead on rewriting selected course curriculums to match the National On Water Standards. These materials were turned over to the SEIC for their review. Andrea and Brett submitted proposals to NASBLA to lead sessions. One proposal is an on-water session for interested state officials. Dave Lumian committed to be the on-water instructor if the proposal is accepted.

In the coming weeks we should find out which proposals are approved. Brett will take the lead on planning the onwater logistics. We have already reached out to potential partners in Colorado.

Policy Web Library

This relates to resources for RAC volunteers. We need a stronger list of resources, similar and perhaps concordant with resources that NASBLA has on their site, that allow members and volunteers better access to relevant information.

Emma Walther - Accounting

We have completed the information gathering processes for the audit. The reports for the Employee Retention Credits have been submitted to the auditors.

We have added an accounting assistant and I have been training her in all the accounts receivable processes.

Currently I am working on updating the accounting procedures documentation and implementing a few of the suggestions that the auditors documented. We already had procedures in place; they just needed to be updated based on changes Beth and I have implemented in the last year including:

- Journal Entry Documentation
- Updating the expense classifications for our functional expense allocation
- Updating the reconciliation process for athlete fees
- Drafting edits to our employee manual and procedure documentation



Appendix C

ACA National Activity Council Regional Activity Council (RAC)

Operating Procedures

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ARTICLE I. NAME

This National Activity Council shall be known as the Regional Activity Council of the American Canoe Association (ACA). In these operating procedures, whenever the acronym RAC appears, it shall be taken to mean the ACA Regional Activity Council (RAC).

ARTICLE II. MISSION

The Regional Activity Council (RAC) serves and represents the members residing within states, regions, and affiliated clubs to promote the ACA mission and goals at the grassroots level.

ARTICLE III. RAC GOVERNANCE

- A. On behalf of the ACA, the Regional Activity Council (RAC) is established by the ACA National Board of Directors as an integral part of the ACA to promote major programs and activities at the local and regional level in the areas of
 - membership,
 - diversity,
 - recreation,
 - stewardship and public policy,
 - amateur competition, and
 - regional safety, education, and instruction.

Where another Activity Council or other ACA entity already exists, the mission of RAC is to support but not to replace an entity recognized by the ACA National Board of Directors.

- 1. RAC Officers and Representatives
 - a. An RAC Council member may only hold the same position in successive elections for three terms (for a total of 6 years).
 - b. Suggested responsibilities for all RAC members are described in the RAC policies.
 - c. An RAC Council meeting will have a quorum when half plus one of the filled Council seats are in attendance.
 - d. In the case of a vacancy of a State Director or Regional Chair or in the event of a resignation or removal, the RAC Council will request the affected Region to select a replacement before opting to appoint a replacement via RAC Council majority vote.
 - e. RAC Council members will fill out the standard ACA Conflict of Interest form at the beginning of their term or when the conflict arises and follow standard ACA Conflict of Interest protocol. Any disciplinary actions undertaken by ACA for RAC Council members should be conducted in conjunction with RAC Standards Committee. Appeals will be directed to the ACA Ethics Committee.
- B. The RAC operates under the authority of the ACA National Bylaws and the ACA National Board of Directors. All programs, plans, and policies developed by the RAC Council shall be subject to final authority of the ACA National Board of Directors. When operating as an official sub-division of the ACA, all region and state financial and grant applications using the ACA 501c3 tax ID must be approved by the ACA Board or Staff in advance. No ACA region or state may maintain independent finances including banking accounts.
- C. The RAC represents all current members through State Directors, Regional Chairs, and the Affiliated Clubs Representative.

- 1. The ACA Affiliated Clubs Representative to RAC will be elected by State Directors at the time of Regional Chair elections.
- 2. Each state (including designated territories) elects a State Director. The State Directors represent and support ACA programs and concerns for affiliated clubs and members at large within their regions.
- D. Elections are facilitated by the RAC Council and the ACA National Office at the state level, each state is encouraged to form a State Executive Council. The members of RAC may consist of up to fifteen voting members to include:
 - Chair
 - Vice Chair
 - Secretary
 - Immediate Past Chair
 - One (1) elected ACA Affiliated Clubs Representative.
 - Ten (10) Regional Representatives
- E. State Director elections will happen every 2 years in the fall of even number years. RAC elections will happen in the fall of odd number years. All RAC representatives are elected by current State Directors and RAC Council members. Terms will be for a period of two years.
- F. Ex-Officio and Liaison Members (non-voting)
 The RAC welcomes ex-officio, non-voting liaison participation from the ACA Board of Directors, the Safety/Education/Instruction Council, the Competition Council, and the ACA Properties Committee.
 - 1. Non-voting liaison member(s) may be brought onto the RAC Council by a majority vote of the RAC Council.

ARTICLE IV. EXECUTIVE COMMITTEE

- A. RAC Executive Committee shall be comprised of the Chair, Vice Chair, Secretary, Immediate Past Chair, and Affiliated Clubs Representative. An ACA Board appointment may also serve on the Executive Committee as a non-voting member in an Ex Officio role.
- B. CHAIR. The chair will be the RAC nominee for ACA board member according to ACA National Bylaws and procedures. The Chair's duties shall be to prepare agendas, call and preside over meetings of the RAC Council, appoint special committees and workgroups, and represent and act on behalf of the RAC between RAC Executive Committee and full RAC Council meetings. Resignation of the RAC Chair requires resignation from the ACA National Board of Directors.
- C. VICE CHAIR. The Vice Chair shall help coordinate operations and special projects for RAC. The Vice Chair shall preside over meetings and take minutes as needed in the absence of the Chair and/or Secretary and be responsible for developing and delivering RAC programs.
- D. SECRETARY. The duties of the Secretary shall be to provide notice and a written agenda to RAC Council members prior to meetings, keep and distribute minutes of meetings, and keep all appropriate RAC Council records. They will also be the lead liaison for the RAC instance of the Club Express page.
- E. IMMEDIATE PAST CHAIR. The Immediate Past Chair will serve as an advisor to the Executive Committee and participate in projects as needed. In the absence of the Chair, Vice Chair, and/or Secretary, the Immediate Past Chair will fulfill the duties of the vacant Officer until the Officer is able to resume their responsibilities or is replaced.

F. AFFILIATED CLUBS REPRESENTATIVE. The duties of the Affiliated Clubs Representative (ACR) will be to serve and represent Paddle America Clubs and other ACA Affiliated Clubs' concerns and initiatives and serve as Chair of the PAC Council.

ARTICLE V. RAC COUNCIL COMMITTEES

A. As described in the RAC policies, Standing Committees may include the RAC Standards Committee, Budget Committee, Nominating and Operating Procedures Committee, Communications and Social Media Committee, Paddle America Clubs Council, State and Local Public Policy Committee, committees to support other Councils such as safety/instruction and community-based competition, and other committees as needed.

ARTICLE VI. RAC COUNCIL MEETINGS

- A. The RAC Council shall meet in-person or virtually either before or at the ACA Annual Membership Meeting and at least quarterly during each year. Additional communication, including face-to-face meetings and electronic discussions are held, as needed. The business of the RAC Council may be conducted through telephone, email, or other electronic methods between meetings.
- B. RAC meetings will operate by the current edition of *Robert's Rules of Order*, most recent edition.
- C. Proxy voting is prohibited.
- D. No individual, including those representing dual entities, may cast more than one vote.

ARTICLE VII. AMENDMENTS

- A. Amendment to these Operating Procedures shall be by a two-thirds majority vote of the voting members of the RAC Council. The vote may be conducted during meetings or by other means as determined by the RAC Council. RAC Operating Procedures amendments will be submitted to the ACA National Board of Directors for approval.
- B. Any item not covered by these Operating Procedures shall be guided by the ACA National Bylaws, the RAC Policies and Procedures, and *Robert's Rules of Order*, most recent edition.

BOD In Service Training and Outreach

In order to remain competitive in this quickly changing world it is important for organizations to remain current. This includes the BOD. It is very easy for all involved to become insular and focused on their current tasks within their "silo." Benefits to the BOD of in service training and outreach include:

- Determine what the competition is doing,
- Develop new alliances and connections,
- Identify new trends that can affect the organization, and
- Improve operations.

Typically, the session accompanies the board meeting but it need not do so. It can be the night before the main meeting. It could be a hour or hour and one half session prior to the meeting. Four events a year would seem appropriate with one of the events occurring at the in-person meeting. Normally, it is the responsibility of the Chair of the BOD, but that does not preclude input and topics from other board members and staff. The person or persons presenting should receive an honorarium.

I have jotted down some topics that might be germane or of interest. Consider this a starting point for topics.

- **Developing an Olympic Championship Team:** What were the significant factors that led to their championship. Can we emulate?
- The Outdoor Recreation Market: Research findings regarding trends in outdoor recreation including demographics. This is our future?
- Marketing to Gen-Z: This is also our future?
- Outcomes-Based Education: Education and academe embrace Outcomes-Based Education. Although it has yet to be adopted in the outdoor field, it may be an eventuality or something we do to improve our educational programs.
- **Public Education:** New education approaches to meet new markets and needs. How can we reach paddlers and leaders who we are not currently reaching? Can we make it a profit center?
- **Paul Sanford:** The ACA's role in stewardship in the past, stewardship trends and needs today, and the ACA's potential role in the future.
- Water Trails: The executive director of American Trails. Can we collaborate and can they help us? Can we help them as well?

I am requesting that we consider this topic as a discussion item at the next BOD meeting.

rbk